

Njord service, warranty & business continuity statement

To whom it may concern

At Njord Clean Air AB, we understand that customers may seek assurance regarding the long-term availability of service, support and warranty coverage for their air cleaning systems. As a manufacturer committed to long-term customer satisfaction, we are pleased to provide the following clarification.

Njord Clean Air operates internationally through a network of carefully selected representatives, distributors and service partners. These partners support our customers locally by providing consultation, installation, maintenance and technical assistance. This approach ensures responsive service, local expertise and cost-effective support throughout the lifetime of our systems.

In the Netherlands and Flanders, these activities are currently performed by CleanAirNederland in cooperation with an experienced local service partner.

Should CleanAirNederland cease its activities or no longer represent Njord Clean Air for any reason, Njord will immediately ensure uninterrupted continuity of service and support for all existing customers. Support will be provided either through the current service partner, a newly appointed representative, or directly by the Njord service organisation.

Customers can therefore be assured that:

- All valid warranty commitments will continue to be honoured.
- Technical support will remain available throughout the operational life of the equipment.
- Preventive maintenance and repair services will continue without interruption.
- Original spare parts and replacement filters will remain available through Njord.
- Existing installations will continue to receive professional support and service.

Njord Clean Air is financially stable and committed to serving customers for the long term. We stand behind our products and remain dedicated to delivering reliable air cleaning solutions, professional service and ongoing technical support throughout the lifetime of every installed system.

Should you require any additional information, please do not hesitate to contact us directly.

Yours sincerely,



Peter Krantz, CEO
Njord Clean Air



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